

Name:  
Chart:  
Date:



**GUILFORD  
ORTHOPAEDIC**  
AND SPORTS MEDICINE CENTER  
A Division of Southeastern Orthopaedic Specialists, PA.

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**Southeastern Orthopaedic Specialists, PA**  
**Financial & Insurance Policies**

**Murphy Wainer Orthopedics, Guilford Orthopaedics and Sports Medicine Center**

**Insurance co-pays are due at the time of your appointment and will be collected at check in.** Your insurance policies may require you to make a copayment for an office visit and/or medical service, therefore payment is required on the date of service.

**A \$20.00 service fee will be charged if the co-pay is not paid at the time of service.**

The payment collected at the time of service is an estimate based on the information available to us at the time of service. Any remaining balance after the patient's insurance processes and pays the claim is the responsibility of the patient.

**No show fee of \$25.00** may be charged for a missed appointment not cancelled 24hrs in advance of appointment.

**Urgent Care Visits: \$50.00 fee** will be charged to your insurance which may or may not cover this fee. You will be responsible for any portion not covered by your insurance.

We are contracted with most major insurance carriers. **It is the patient's responsibility to verify benefits/limitations and physician participation with their carrier.** Many insurance companies require authorization for visits. If required, please obtain authorization prior to your visit. **Failure to provide authorization may result in the rescheduling and/or cancellation of your appointment.** There may be services provided that your insurance carrier will not cover. Please verify and understand your benefits. **You agree to pay any portion not covered by your insurance carrier.**

**Payment requirements if you have NO insurance:** A minimum deposit of \$300.00 is required at check in of the initial visit. All other charges are due at time of service unless other arrangements are approved by us in advance in writing.

**Patient Balances:** When you receive a statement from our facility, payment is due upon receipt of the statement, unless other arrangements have been approved by the facility in writing.

**A \$25.00 service fee will be charged for returned checks. This charge will be applied to your account and is due immediately.**

**Collection Agencies:** Patients who do not respond to our efforts to collect an overdue balance may be turned over to an outside collection agency. If this becomes necessary, we will attach a 25% collection fee.

**All patients are required to present a valid Government Issued Photo ID at check in. A minor child (under 18) must be accompanied by a parent or legal guardian who will present their Photo ID. NEW PATIENTS UNDER THE AGE OF 18 MUST BE ACCOMPANIED AT THE FIRST VISIT WITH PARENT OR LEGAL GUARDIAN. At the follow up appointment the MINOR may attend themselves WITH A WRITTEN STATEMENT PROVIDING AUTHORIZATION TO TREAT MINOR WITHOUT PARENT OR GUARDIAN. This would be required at each visit.**

**Divorce:** In cases of divorce or separation, the parent authorizing treatment for the child/children will be the parent responsible for charges. If the divorce decree requires the other parent to pay all or part of the treatment cost, **it is the authorizing parent's responsibility to collect from the other parent.**

**I have read this Financial Policy and understand that I am ultimately responsible for the charges incurred.**

**Patient Name:** \_\_\_\_\_

**Parent/Guarantor Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Name:  
Chart:  
Date:



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Account # \_\_\_\_\_

## Meaningful Use Documentation

**Language:**

English

Spanish

American Sign

French

Japanese

Other

**Race:**

American Indian

Asian

African American

Native Hawaiian

White

Type Unknown

**Ethnicity:**

Hispanic Origin

Non-Hispanic Origin

Type Unknown

**Decline:** \_\_\_\_\_

\*\*\*\* Must update in C&S \*\*\*\*

**Updated by:** \_\_\_\_\_

Name:

Chart:

Date:



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## ePrescribing

Guilford Orthopaedic and Sports Medicine, A Division of Southeastern Orthopaedic Specialists are in the process of implementing ePrescribing in each of our offices.

ePrescribing is a federally mandated initiative that requires all physicians prescribe in this manner by 2011.

ePrescribing software sends prescriptions over the internet to your pharmacy in a safe secure way, through the same technology used by credit card companies. This helps protect the privacy of your personal information.

ePrescribing software also lets your doctor see important information-like drug interactions and your prescription history.

The benefits to you:

- Less confusion over handwritten prescriptions or unclear phone calls.
- Reduced possibility of medical errors.
- Less chance of adverse drug reactions.
- Fewer trips to drop off at the pharmacy.
- A safer, faster, easier way to get your prescriptions filled.

### **Patient Consent:**

I agree that Guilford Orthopaedic and Sports Medicine, A Division of Southeastern Orthopaedic Specialists may request and use my prescription medication history from other healthcare providers or third party pharmacy benefit payors for treatment purposes.

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Patient Signature

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Date

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Printed Name

Name:  
Chart:  
Date:



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Authorization to release PHI (Personal Health Information)

I hereby authorize Southeastern Orthopaedic Specialists, P.A. to release my PHI to:  
(EXCLUDES PHYSICIANS & ATTORNEYS)

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Name of person that information may be released to:  
(i.e. spouse, parent, guardian, sibling, etc.)

---

Address

Patient's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

Patient's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Type of information that may be released:  
(financial, medical information, information for a specific problem)

Expiration Date: \_\_\_\_\_

To revoke this authorization, it must be submitted in writing to Southeastern Orthopaedic Specialists, P.A.

There is potential for re-disclosure once this information is disclosed. SOS cannot control what the other entity does with your PHI (Personal Health Information).

Name:  
Chart:  
Date:



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**Guilford Orthopaedic and Sports Medicine Center  
A Division of Southeastern Orthopaedic Specialists  
1915 Lendew Street  
Greensboro, NC 27408**

Patient's Name: \_\_\_\_\_ Patients Ins: \_\_\_\_\_

Date of First Service: \_\_\_\_\_

During the past three years, have you had treatment by an Orthopaedic Surgeon in Greensboro?

Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, please indicate the name of the physician and/or practice below:

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Name of Doctor and/or Practice

Date of Service

---

Patient Signature

Date

\* \* Please fill out and bring to your appointment. Thank you! \* \*

Name:  
Chart:  
Date:



**GUILFORD  
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**Welcome To Our Office**

New Patient Information

Date \_\_\_\_\_

|  |            |                                  |                |                |                           |     |
|--|------------|----------------------------------|----------------|----------------|---------------------------|-----|
| PATIENT'S NAME (PLEASE PRINT) (FULL NAME)  |            | NICKNAME                         | S.S.#          | Age            | SEX<br>M F                | DOB |
| STREET ADDRESS                             |            |                                  | CITY AND STATE |                | ZIP                       |     |
| HOME PHONE                                 | CELL PHONE | E-MAIL                           |                |                | MARITAL STATUS<br>S M W D |     |
| PATIENT'S EMPLOYER                         |            | OCCUPATION (INDICATE IF STUDENT) |                | BUS. PHONE EXT |                           |     |
| EMPLOYER'S STREET ADDRESS                  |            |                                  | CITY AND STATE |                | ZIP                       |     |
| CONTACT PERSON'S NAME IN CASE OF EMERGENCY |            |                                  | PHONE          |                |                           |     |

|                              |  |                           |            |     |
|------------------------------|--|---------------------------|------------|-----|
| SPOUSE OR PARENT'S NAME      |  | SPOUSE OR PARENT'S S.S.#  | BIRTHDATE  |     |
| SPOUSE OR PARENT'S EMPLOYERS |  | EMPLOYER'S STREET ADDRESS | BUS. PHONE | EXT |
| SPOUSE'S STREET ADDRESS      |  | CITY AND STATE            |            | ZIP |

|   |   |
|---|---|
| NAME AND ADDRESS OF REFERRING PHYSICIAN | NAME AND ADDRESS OF PRIMARY CARE PHYSICIAN (FAMILY DR.) |
|---|---|

|                                |                             |     |            |
|--------------------------------|-----------------------------|-----|------------|
| PERSON RESPONSIBLE FOR PAYMENT | STREET ADDRESS, CITY, STATE | ZIP | HOME PHONE |
|--------------------------------|-----------------------------|-----|------------|

|                                    |   |         |
|------------------------------------|---|---------|
| PRIMARY INSURANCE CO. NAME         | CERTIFICATE #                           | GROUP # |
| POLICYHOLDER'S NAME                | POLICYHOLDER'S BIRTHDATE                |         |
| SECONDARY INSURANCE CO. NAME       | CERTIFICATE #                           | GROUP # |
| SECONDARY INS. POLICYHOLDER'S NAME | SECONDARY INS. POLICYHOLDER'S BIRTHDATE |         |

|   |                  |  |
|---|------------------|--|
| WHAT ARE YOU SEEING THE DOCTOR FOR TODAY?   | DATE OF ONSET    | DESCRIPTION OF PROBLEM OR INJURY           |
| IF THIS IS A WORK RELATED INJURY (PLEASE FILL OUT THIS SECTION)                                     |                  | BRIEF DESCRIPTION OF HOW ACCIDENT HAPPENED |
| NAME OF EMPLOYMENT WHERE INJURY HAPPENED?   |                  | COMPLETE ADDRESS OF THAT EMPLOYER          |
| WAS AN AUTOMOBILE INVOLVED?<br><input type="checkbox"/> YES <input type="checkbox"/> NO STATE _____ | DATE OF ACCIDENT | NAME OF ATTORNEY                           |

ALL PROFESSIONAL SERVICES RENDERED ARE CHARGED TO THE PATIENT. NECESSARY FORMS WILL BE COMPLETED TO HELP EXPEDITE INSURANCE CARRIER PAYMENTS. HOWEVER, THE PATIENT IS RESPONSIBLE FOR ALL FEES AND COPAYMENTS REGARDLESS OF INSURANCE COVERAGE. IT IS ALSO CUSTOMARY TO PAY FOR SERVICES WHEN RENDERED UNLESS OTHER ARRANGEMENTS HAVE BEEN MADE IN ADVANCE WITH OUR OFFICE PERSONNEL.

**VERY IMPORTANT:**  
**PLEASE BRING INSURANCE CARDS, XRAY'S, MRI AND ANY OFFICE NOTES RELATING TO TODAY'S VISIT.**

Name: \_\_\_\_\_  
Chart: \_\_\_\_\_  
Date: \_\_\_\_\_



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### Southeastern Orthopaedic Specialists

Date: \_\_\_\_\_ Chart # \_\_\_\_\_ Provider \_\_\_\_\_

Patient Name (Please Print) \_\_\_\_\_

|                  |                         |
|------------------|-------------------------|
| BP _____ / _____ | Pulse _____             |
| Temp _____       | H _____ / _____ W _____ |

Patient Signature \_\_\_\_\_

Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Age \_\_\_\_  F  M Height \_\_\_\_ / \_\_\_\_ Weight \_\_\_\_

Who requested that you visit this office?  Doctor (Name)  Self-Referral  Attorney

Primary Care Physician: \_\_\_\_\_ Your Occupation: \_\_\_\_\_

\* What is the main reason for this visit?  Pain  Numbness  Weakness  Other \_\_\_\_\_ (Chief Complaint)

\* **What body part is involved? (Location)**

|   |   |  |   |   |  |   |
|---|---|--|---|---|--|---|
| Neck <input type="checkbox"/>                                       | Shoulder <input type="checkbox"/> R<br><input type="checkbox"/> L | Elbow <input type="checkbox"/> R<br><input type="checkbox"/> L | Hand <input type="checkbox"/> R<br><input type="checkbox"/> L   | Pelvis <input type="checkbox"/> R<br><input type="checkbox"/> L | Knee <input type="checkbox"/> R<br><input type="checkbox"/> L  | Foot <input type="checkbox"/> R<br><input type="checkbox"/> L |
| Back <input type="checkbox"/> Mid<br><input type="checkbox"/> Lower | Arm <input type="checkbox"/> R<br><input type="checkbox"/> L      | Wrist <input type="checkbox"/> R<br><input type="checkbox"/> L | Finger <input type="checkbox"/> R<br><input type="checkbox"/> L | Hip <input type="checkbox"/> R<br><input type="checkbox"/> L    | ankle <input type="checkbox"/> R<br><input type="checkbox"/> L | Toe <input type="checkbox"/> R<br><input type="checkbox"/> L  |

How long has this problem been present? \_\_\_\_\_  Days  Weeks  Months

Check the box which best fits how your problem started. Then answer the one question below the box you checked. Use as much space to the right as needed.

- NO INJURY (Onset was:**  Gradual or  Sudden) **ANSWER:**  
Why do you think it started? \_\_\_\_\_
- INJURY - (NOT AUTO OR WORK)**  
Date \_\_\_\_\_, Where and How did it Happen? \_\_\_\_\_
- INJURY AT WORK**  
Date \_\_\_\_\_, Where and How did it Happen? \_\_\_\_\_
- WORK RELATED - (BUT NO INJURY)**  
Date \_\_\_\_\_, Where and How did it Happen? \_\_\_\_\_
- AUTO ACCIDENT - Date / Details -**  
Driver / Passenger taken to ER? \_\_\_\_\_

Please check the box below which best describes your problem:

**The pain is**  Constant  Comes and goes (Intermittent) (Duration)

**Severity of pain**  Mild  Moderate  Severe  Extremely Severe (Severity)

What is the **quality** of the pain?  Sharp  Dull  Stabbing  Throbbing  Aching  Burning  
 Other: \_\_\_\_\_ (Quality)

Are these associated symptoms?  Swelling  Numbness  Weakness (Assoc Symp)

Since my problem started, it is:  Getting better  Getting worse  Unchanged (Context)

Does your pain wake you from sleep?  Yes  No (Timing)

What makes your symptoms **worse**?  Activity  Exercise  Work  Other \_\_\_\_\_ (Modify)

Which make you feel better?  Rest  Heat  Ice  Elevation  Other \_\_\_\_\_ (Modify)

What medications have you taken or been prescribed for this problem? \_\_\_\_\_ (Modify)

Check which treatments you have tried: Injection  Y  N Brace  Y  N Therapy  Y  N  
Cane/Crutch  Y  N (Modify)

Name:  
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### Health History New Patient

I certify that the following information is correct to the best of my knowledge. I will not hold my doctor or any members of his/her staff responsible for any errors or omissions that I may make in the completion of this form.

\_\_\_\_\_  
**Patient Name** (Print: First, Middle, Last)                      **Patient Signature**                      **Date**

|                   |  |                              |  |
|-------------------|--|------------------------------|--|
| What is your age? |  | What hand do you write with? | <input type="checkbox"/> Right <input type="checkbox"/> Left |
|-------------------|--|------------------------------|--|

|   |                                   |
|---|-----------------------------------|
| <b>List ALL your Diagnosed Medical Problems</b> (not just those related to your current office visit) |                                   |
| <input checked="" type="checkbox"/> <b>if true</b>  | I have no known medical problems. |
|   |                                   |
|   |                                   |
|   |                                   |
|   |                                   |
|   |                                   |
|   |                                   |
|   |                                   |

|   |   |
|---|---|
| <b>Medications:</b> list ALL that you are currently taking. | <b>Allergies:</b> list ALL medications and foods allergies. |
| <input checked="" type="checkbox"/> <b>if true</b>          | <input checked="" type="checkbox"/> <b>if true</b>          |
| I take no medications currently.                            | I have no known allergies.                                  |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |

|  |   |
|--|---|
| <b>List ALL prior operations or surgeries</b> you have had (include dates if known). |   |
| <input checked="" type="checkbox"/> <b>if true</b>                                   | I have not had any surgery in the past. |
|  |   |
|  |   |
|  |   |
|  |   |

|  |   |
|--|---|
| <b>List ALL medical problems in your family or blood relatives:</b> (list the member affected by the medical problem). |   |
| <input checked="" type="checkbox"/> <b>if true</b>   | There are no known medical problems in my family. |
|  |   |
|  |   |
|  |   |



Name:  
Chart:  
Date:



| Please answer the following questions        | ✓ yes | ✓ no |
|--|-------|------|
| Do you smoke cigarettes?                     |       |      |
| If so, how many packs per day?               |       |      |
| How many years have you been smoking?        |       |      |
| Do you smoke a pipe or cigars?               |       |      |
| Do you dip snuff or chew tobacco?            |       |      |
| Do you drink alcohol?                        |       |      |
| How often and how much alcohol do you drink? |       |      |
| Do you use any street drugs?                 |       |      |
| If so, which drugs do you use?               |       |      |
| Who do you live with?                        |       |      |

**REVIEW OF SYSTEMS (ROS)** Please ✓ symptoms you currently have or have had in the past year

| <b>General</b>         | <b>Eye, Ear, Nose, Throat</b> | <b>Musculoskeletal</b>     | <b>Psychiatric</b>          |
|------------------------|-------------------------------|----------------------------|-----------------------------|
| Fevers or Chills       | Difficulty swallowing         | Joint pains                | Anxiety                     |
| Dizziness              | Hearing loss                  | Muscle aches               | Depression                  |
| Fainting spells        | Hoarseness                    | Ankylosing spondylitis     | Psychiatric hospitalization |
| Fatigue                | Nose bleeds                   | Weak bones                 | Panic attacks               |
| Frequent headaches     | Ringing in ears               | Rheumatoid arthritis       | Suicidal thoughts           |
| Insomnia               | Sinus problems                | Osteoarthritis             | Psychiatric drugs           |
| Sweats                 | Vision-blurred                | Bone cancer                | Memory loss                 |
| Weight changes         | Poor vision                   | Bone infections            | Other:                      |
| Other:                 | Other:                        | Other:                     | <b>MEN only</b>             |
| <b>Cardiovascular</b>  | <b>Gastrointestinal</b>       | <b>Genito-Urinary</b>      | Breast lumps                |
| Ankle swelling         | Poor appetite                 | Bladder control            | Enlarged prostate           |
| Chest pains            | Bowel changes                 | Blood in urine             | Erectile dysfunction        |
| Enlarged heart         | Constipation                  | Frequent urination         | Penis discharge             |
| Heart attack           | Diarrhea                      | Kidney stones              | Prostate cancer             |
| Heart murmur           | Excessive thirst              | Painful urination          | Other:                      |
| Heart palpitations     | Heartburn                     | Urgent urination           | <b>WOMEN only</b>           |
| High blood pressure    | Nausea                        | Weak stream                | Abnormal Pap Smear          |
| Shortness of breath    | Rectal bleeding               | Other:                     | Breast Lumps                |
| Irregular heart beat   | Stomach pain                  | <b>Neurological</b>        | Vaginal Discharge           |
| Prolonged bleeding     | Ulcers                        | Loss of fine motor control | Severe menstrual pain       |
| History of blood clots | Vomiting                      | Weakness                   | Hot flashes                 |
| Other:                 | Other:                        | Paralysis                  | Other:                      |
| <b>Endocrine</b>       | <b>Skin</b>                   | Poor balance               | Date of last period:        |
| Blood sugar problem    | Bruise easily                 | Seizures                   | Age periods began:          |
| Use of steroids        | Foot ulcers                   | Speech difficulties        | Age of menopause:           |
| Over Active Thyroid    | Rashes                        | Tremors                    | Are you pregnant?           |
| Under Active Thyroid   | Sores that won't heal         | Muscle wasting             | # of pregnancies:           |
| Other:                 | Other:                        | Other:                     | # of live births:           |

Height  Weight

For office use only  
 Reviewed for completeness by \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Reviewed by MD \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Reviewed by MD \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Reviewed by MD \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_