

November NEWSLETTER 2015



**GUILFORD
ORTHOPAEDIC
AND SPORTS MEDICINE CENTER**
A Division of Southeastern Orthopaedic Specialists, P.A.

Vincent E. Paul, MD
John L. Graves, MD
David A. Thompson, MD

Frank J. Rowan, MD
Mark L. Dumonski, MD
Dominic W. McKinley, MD

Peter G. Dalldorf, MD
Justin W. Chandler, MD
Hao Wang, MD

www.guilfordortho.com



www.facebook.com/guilfordortho



Meet our team of billing Specialists!

Mission Statement

The Billing Staff are committed to providing accurate billing, collecting payments from insurance carriers, patients and third parties utilizing their knowledge and skills.



The Physicians, Physician Assistants and Physical Therapists communicate the services they have rendered to our patients in the medical chart. Each service has a specific code and fee. Once the charges are placed on the patients account a claim is generated to the insurance carrier.

Our billing staff is responsible for filing accurate medical claims to the various carriers; Blue Cross Blue Shield, Medicare, Medicaid, United Healthcare, Aetna, Humana, and the list goes on. Once the claim is processed by the carrier we receive notification of reimbursement. The billing staff apply payments received to each patient account. The next step in the process is to send patient statements for balances owed after insurance has paid their portion.

The billing staff of Guilford Orthopaedic and Sports Medicine Center are knowledgeable with specific carrier policies and guidelines. Insurance coverage differs dramatically between companies, individuals and plans. Each member of the billing team has extensive and specific carrier knowledge. When you need assistance or further explanation about your insurance coverage, deductible, copays or coinsurance amounts, please give our team a call.

Guilford Orthopaedics strives to ensure the best experience and availability to ALL our patients!

We are open Monday- Friday 8 am-5:30 pm & Saturdays from 9 am until 1 pm. Be sure to call 336-275-3325 to schedule your appointment.

If after hours please visit our Urgent Care located at 1130 N. Church Street Greensboro, NC 27401 or call 336-235-BONE(2663). They are open M-F 5:30 pm until 9 pm and Sat. 9am until 2 pm/Sun. 10 am until 2 pm.

